

Adverse Events

Prevalence and Impacts

Focus

- Older people's experience of adverse events
- Younger people's experience of adverse events
 - Directly
 - Through significant older people

The Surveys

- Older people's survey:
 - 65 yrs or more
 - Natural adverse event in the last 10 years
 - 631 participants
- Younger people's survey:
 - <65 yrs
 - Natural adverse event in the last 10 years affecting them or last 5 years affecting a significant older person
 - 300 participants

Most Prevalent Worst Event Types

- Flood
 - Older respondents - 22.2%
 - Younger respondents direct - 26.7%
 - Reported older people - 8.9%
- Storm/thunderstorm/cyclone
 - Older respondents - 17.3%
 - Younger respondents direct - 24%
 - Reported older people - 12.2%
- Earthquakes
 - Older respondents - 9.2%
 - Younger respondents direct - 21.3%
 - Reported older people - 73.2%

Events are characterised by:

- Multiple immediate impacts:
 - Older respondents - 71.5%
 - Younger respondents direct - 68.7%
- Actual or preparation to evacuate in the neighbourhood:
 - Older respondents - 36.3%
 - Younger respondents direct - 35.3%
- Property damage
 - Older respondents - 22.2%
 - Younger respondents direct - 36%
 - Reported older people - 23%

Evidence of Insurance Under-Claim

- Older people with damage:
 - 40.6% dwelling insurance claims
 - 20.6% content insurance claims
- Younger people with damage:
 - 42.6% dwelling insurance claims
 - 5% content insurance claims

Younger People and Older People

- 123 younger people had older people affected
- Immediate impacts:
 - Loss of electricity - 76.4%
 - Telephone and internet cut - 57.7%
 - Roads affected - 56.1%
 - Loss of water - 44.7%
 - Sewerage failure - 37.4%

Younger People and Older People

- Age of affected 1st person:
 - 40.7% 'young' old
 - 52.9% 'older' old
- Age of affected 2nd person (45 respondents)
 - 46.7% 'young' old
 - 48.9% 'older' old

Younger People and Older People

- Access and co-location:
 - 64.2% living in another region or town
 - 18.7% in-house or within working distance
 - 15.4% in same town but beyond walking distance

Younger People and Older People

- Living arrangements:
 - Still in the same house - 70.7%
 - 24.4% moved
 - 4.9% deceased
- Those that moved:
 - 56.7% living independently
 - 16.7% rest home
 - 13.3% retirement village
 - 10% living with family

Younger People & Older People: Three months on

- Support needs from family and friends:
 - Increased substantially - 22.8%
 - Increase - 22.8%
 - Stayed the same - 42.3%
 - Decreased - 4%
 - Not known/Too soon - 3.3%
- Independence:
 - More - 13.7%
 - Same- 51.3%
 - Less - 32.5%
 - Not known - 2.6%

Younger People & Older People: Three months on

- Community participation:
 - More - 17.9%
 - Same- 57.3%
 - Less - 21.4%
 - Not known - 3.4%
- Contact and involvement with family:
 - More - 34.2%
 - Same- 53.0%
 - Less - 11.1%
 - Not known - 1.7%

Younger People & Older People: Three months on

- Financial situation:
 - Better - 2.6%
 - Same- 57.3%
 - Worse - 29.9%
 - Not known - 10.3%
- Housing situation:
 - Better - 14.5%
 - Same- 59.8%
 - Worse - 6.0%
 - Not known - 6.0%

Younger People & Older People: Three months on

- Sense of well-being:
 - Better - 18.8%
 - Same- 37.6%
 - Worse - 40.2%
 - Not known - 3.4%